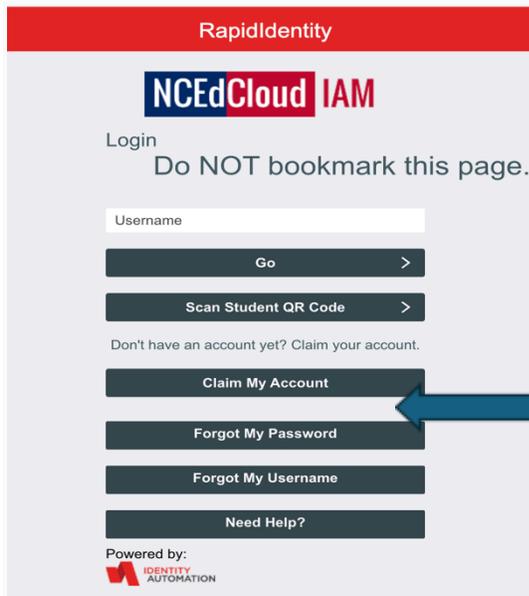


## Resetting Your NCEdCloud Password

Instructions for resetting NCEdCloud password using the "Forgot My Password" function:

1. Go to [my.ncedcloud.org](https://my.ncedcloud.org)
2. Click the "Forgot My Password" link



RapidIdentity

**NCEdCloud IAM**

Login  
Do NOT bookmark this page.

Username

Go >

Scan Student QR Code >

Don't have an account yet? Claim your account.

Claim My Account

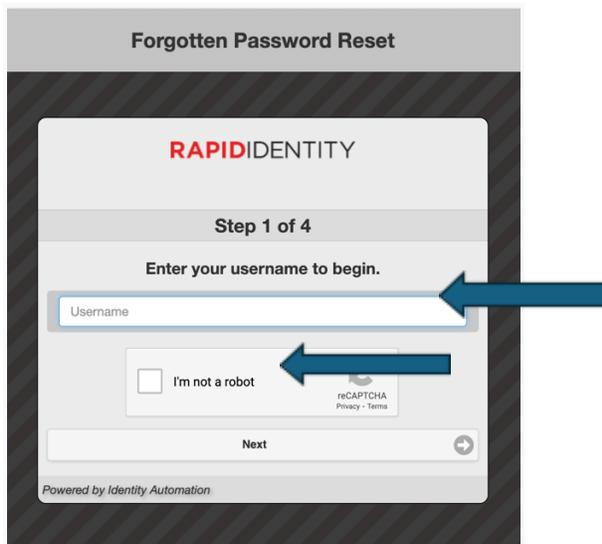
Forgot My Password

Forgot My Username

Need Help?

Powered by:  
IDENTITY  
AUTOMATION

3. Enter your username and check the "I'm not a robot" box. The Username is your assigned 10-digit UID#.



Forgotten Password Reset

**RAPIDIDENTITY**

Step 1 of 4

Enter your username to begin.

Username

I'm not a robot

Next

Powered by Identity Automation

4. Answer security questions

**Forgotten Password Reset**

**RAPIDIDENTITY**

**Step 2 of 4**

**Answer your challenge questions**

**In what city or town did your mother and father meet? \***

Enter your answer

**What street did you live on in the third grade? \***

Enter your answer

Next

Powered by Identity Automation

5. Next set a new password, adhering to the parameters described below. NCEdCloud/ (NCEES) will prompt you to reset your password every 90 days.

**Forgotten Password Reset**

**RAPIDIDENTITY**

**Step 3 of 4**

**Fill out the following fields to change your password. Failure to change your password on this screen may result in the disabling of your account.**

Passwords must contain at least 14 total characters with at least 1 uppercase letter, 1 lowercase letter, and 1 number. Passwords must NOT contain your username, first name, last name, or spaces. Additionally, it must be different from the last 24 passwords used.

New Password

Verify Password

Next

Powered by Identity Automation

6. Return to [my.ncedcloud.org](https://my.ncedcloud.org) and proceed with your usual NCEdCloud (NCEES) activities.

If the above steps are unsuccessful, please reach out to your assigned Mentor or Evaluator for assistance.